Mediasite for Students

- Navigate to msite.clarion.edu to access the capture(s) posted by your instructor for the online course in which you are participating.
- You will be prompted for a Username and Password. Enter your MyClarion Username and Password into the fields.

1) Upon entering your MyClarion Username and Password, if you receive an error message in red that says: **Sign In Failed: Unknown username or bad password:**

   1) You mistakenly entered the wrong Username or Password in the fields.
   - or -

   2) Your MyClarion Password is no longer valid and you need to change the password.
      a. Please click on the following link to change your MyClarion Password: http://www.clarion.edu/about-clarion/computing-services/help-desk/password-change.html

3) Clean out any temporary files your computer has constructed. Your computer will create temporary files of images from internet sites you explore for easy access and need to be deleted regularly.
   a. Directions for Mozilla Firefox: https://goo.gl/mPZFgC
   b. Google Chrome: https://goo.gl/nMZPle
   c. Internet Explorer: http://goo.gl/3Ko4aT
   d. Safari: http://goo.gl/5Uz7Jz

4) Lastly, please go to https://support.sonicfoundry.com/Training/ViewingRequirements to see the requirements needed for your computer.

- After attempting these instructions if you still are unable to successfully access the Mediasite captures please email the Learning Technology Center at itvsupport@clarion.edu with a “cc:” to your instructor and you will be contacted promptly to rectify the issue.
After Successfully Logging on:

- Click “Courses” from the options on the left bar

- Select your term:
  - Clarion University semester terms are as follows:
    - Spring 2015:  2151
    - Summer 2015:  2155
    - Fall 2015:  2158
    - Winter 2015-2016:  2159
    - Spring 2016:  2161
    - Summer 2016:  2165
    - Fall 2016:  2168
    - Winter 2016-2017:  2169
Select your course and video

Contact itvsupport@clarion.edu with any issues you may experience during your video playback.
Asking Questions “Live”

- During Live presentations, students are able to interact by asking questions. To do so you will click on the symbol, which is located on the bottom right tray. If the presentation was not recorded Live, you will not see this question area. Please note that after the Live presentation is over, the question button remains, but the questions will not be answered. If you’re viewing the video after the recording has been recorded, please submit any questions you may have about the content to the instructor of your respective course.